



Effective January 1<sup>st</sup> 2014

**LIMITED WARRANTY**  
**NEXT STEP WALKSOFT LVT**

Dinoflex Group LP warrants its Next Step WalkSoft LVT Collection to be free from manufacturing defects if used in accordance with the Warranty chart below:

Wear Layer	Warranty	Application
6 mil	3- Year Limited Warranty	Light Commercial
8 mil	7-Year Limited Warranty	Light Commercial
12 mil	8-Year Limited Warranty	Commercial
20 mil	10-Year Limited Warranty	Commercial

Dinoflex defines light commercial environments as common areas in private offices, Multiunit dwellings, public buildings or businesses which are not subject to harsh and frequent traffic. Commercial applications are defined as retail stores, assisted living, common areas in office buildings or any application that will be exposed to heavy foot traffic or rolling loads. This limited warranty covers replacement of flooring material only, provided that such floor is installed according to instructions on our website, [www.dinoflex.com](http://www.dinoflex.com).

Periodically, instructions are revised; floors must be installed according to the current instructions at the time of installation. Please check our website for the current instructions. Should a warranty result, Dinoflex reserves the right to repair rather than replace any portion of the affected flooring. This limited warranty covers manufacturing defects, such as delamination, loss of original pattern and color due to fading or wear, when the flooring is subject to normal use, and as

long as the flooring covered by this warranty is installed and maintained according to the instructions on the company website. Should a claim result, proof of purchase will be required.

The Warranty is in effect for the original purchaser and initial installation site only, on a prorated basis. Within the first year if a defect is reported by the flooring contractor or end-user, including proof of purchase, and confirmed in an inspection, Dinoflex will supply new flooring of similar color, pattern and quality to replace the defective area. After one year of purchase, Dinoflex will reduce the price of replacement product by the prorated amount up to the end of the warranty period. This warranty shall not include loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in the removal or reinstallation of the affected material, and any other incidental or consequential damages.

**Exclusions to warranty are as follows:**

Damage caused by fire, burns to surface, intentional abuse, using product in exterior application, indentations , surface scratches , scuffing, and other damage caused by improper rolling loads, chairs and other furniture being moved without use of the proper functioning protectors . The exposure to pebbles, grit, sand or other abrasives, high heel or cleated shoes and staining from product spills not cleaned up properly. Damage cause by flooding, excessive moisture or alkalis in subfloor or conditions arising from hydrostatic pressure. Cutting from sharp objects, vacuum beater bar, construction or installation-related damage, changes in appearance or color when exposed to natural light source or exposure to heat. Shading, color or texture difference between sample and delivered product. This warranty is in lieu of any other warranties, expressed or implied